

Quality Review #3

Date	Station	Attendees	Topics	Action Issues
June 12, 2015		A Jeffery, S Dymont, W Lee, K Aggarwal, M Duquette, C Coolahan, S Craiggs, C O'Conner		
	Thorn Hill 20	MGT Package provided	Plan A, 075, 074, DMVI, PCI Index, & Start times	
			Union disagrees with the objection answers	Answers have not changed
			Routes over 480 after fixed, is this due to updates that should have been completed before the structure began? (201/203)	Review and respond, K Aggarwal
			Is the load study going to be completed?	Not yet determined
			New buildings, have no manual mail counted. (215 Dem Assess Review)	Correct, a comparable value has been applied, once full occupancy occurs the values will populate.
			Conveyance, why are the DAs using the 407? (201/205)	See map aside, the DAs are to continue on the 404 and not go on the 407. The mapping technicians will review the network and once complete we will make the adjustments.
			Route activities report on 207 shows 0.09 value on SLB on line 44, why?	This is an arrangement made with the building owner which will be removed upon implementation.
			RPO Deviation, how is this calculated and where is the deviation being calculated from?	RPO deviation is calculated based on the requirement to visit the RPO more than 6 times over a ten day period. The value for the deviation is found on the route activities report, and is calculated from the end of the route.
			Requested card verification report	Not a report we use, thus we don't provide.
			Start times, like routes need to start at the same times, Wave 1 and Wave 2 violates the collective agreement 48.01.	Wave 1 departs at 9:30, Wave 2 departs at 11:45
			Requested route packages	Route packages are available at the station
			Iron ring	Addressed nationally