

Quality Review #2

Date	Station	Attendees	Topics	Action Issues
	Scarborough LCD 11			
July 22/13		A Jeffery, A Geboers, A Chan, K Nicholson, M Tikanen	PCI Index, how were the values obtained?	The values per route never had an issue but the depot index had to be amended so we did not include the routes that did not have the required 52 weeks of data. (11 rts removed total 13, 29, 31, 42, 44, 48, 54, 60, 64, 82 & 90)
			Local Knowledge	Brady
			Concerns with the build a route drive a route process, not going to be able to get the routes done within the 48 hr window.	Rts need to be back to the RMO 48 hrs after the route has been given to the PT team, at which point the route will be fixed and there will be no way of addressing the concerns found on the route after that time period.
			Study of departure times	Looking into process will follow up.
July 25/13		A Jeffery, A Geboers, J Parent, K Nicholson, M Duquette, G Fillier, S Craiggs, C Coolahan	Reviewed issues/concerns	
			PCI Index, how were the values obtained? Since the International Express were only scanned as of Feb 2013 the PCI index is inaccurate as it uses the past 52 weeks of data.	The International express was counted during the volume count and was included in the PCI Index. The scanning did begin in Feb 2013
			House Holder time value changed on 075s	Updates were done which had effected the 075 between the time the old was pulled and the assessment was completed.
			DMVI, discrepancies are much lower then past experiences when reviewing the data between the 501 and the DMVI has something changed in the process?	Not to my knowledge but I will follow up. (K Mcerlean)
			Being as how the routes are being structured to be using IDC carts are we adding any additional time value for the DAs due to the lack of availability of the IDC carts? As per previous consultation at Gateway the union was informed we would not be implementing IDC carts because Gateway did not have the capacity to do so.	We are in the process of changing the practices at Gateway to ensure we are sending the proper equipment.
			Requesting proof of notification of drive study as well as the results of the drive study. Were drive times done from new location?	The drive times are posted on the map at the depot for your reference, email attached sent to Mike informing our intentions to being drive times, and the build a route drive a route process will be followed in this structure.